

Duke, Daphne

195626

From: Erskine, Randy H.
Sent: Monday, October 20, 2008 3:24 PM
To: Duke, Daphne
Subject: FW: "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd., for 3rd Quarter 2008
Attachments: SC PSC CLEC 3Q 2008 Serv Qlty Report.pdf

From: Laurie Murphy [mailto:lmurphy@hotwirecommunication.com]
Sent: Monday, October 20, 2008 2:55 PM
To: Erskine, Randy H.
Subject: "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd., for 3rd Quarter 2008

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s** ("Hotwire") "**SCPSC CLEC -- Quarterly Service Quality Report**" for 3rd Quarter 2008. Hotwire did not have any customers for its CLEC operations in South Carolina in the 3rd Quarter of 2008.

Please do not hesitate to contact me if you have any questions.

Best regards,
Laurie

Laurie M. Murphy

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HOTWIRE COMMUNICATIONS, LTD

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Hotwire Communications, Ltd

QUARTER / YEAR

3rd Quarter / 2008

Month:	July	August	September
Number of Customer Access Lines	__-0-__	__-0-__	__-0-__
Trouble Reports / Access Line (%)	__-0-__	__-0-__	__-0-__
Customer Out of Service Clearing Times (%)	__n/a__	__n/a__	__n/a__
New Installs Completed w/in 5 Days (%)	__n/a__	__n/a__	__n/a__
Commitments Fulfilled (%)	__n/a__	__n/a__	__n/a__

Comments / Explanations: Hotwire did not have any customers for its CLEC operations in South Carolina for 3rd Quarter 2008.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel, Telephone: 484-572-6054, email: lmurphy@hotwiremail.com
